



MAKES MOVING EASY



MY PERSONAL PROPERTY MANAGER

www.mypersonalpropertymanager.com.au

Kim Gill (Principal)

PO Box 1158,
Bangame Qld 4507
Phone: (07) 5429 5425
Mobile: 0499 078 428
Email: kimngill@bigpond.com
AMH 62 424 342 367

Your FREE No Obligation Connection Service

Table with 3 columns: Step 1 (Select the utilities you would like connected...), Step 2 (Fill out the relevant details on this form...), Step 3 (We will call you within 24 hours...)

Please tick utilities as required

- Electricity [ ] Gas [ ] Pay TV [ ] Insurance [ ]
Internet [ ] Phone [ ] Removalist [ ]

Name of Applicant
Address For Connection
Postcode

Contact Phone Number [ ] Date Of Birth [ ]
CONNECTION DATE [ ]

DECLARATION AND EXECUTION: By signing this application, I/we consent to Direct Connect arranging for the connection and disconnection of the nominated utility services and to providing information contained in this application to utility providers for this purpose; acknowledge having been provided with terms and Conditions of Supply of Direct Connect and having read and understood them together with the Privacy Collection Notice set out below; declare that all the information contained in this application is true and correct and given of their own free will; expressly authorise Direct Connect to provide any information disclosed in this Application to a supplier or potential supplier of the Services in accordance with the Privacy Collection Notice and to obtain any information necessary in relation to the Services; expressly authorise Direct Connect to provide any information disclosed in this Application to an information provider for the purpose of that information provider disclosing it to a supplier or potential supplier of the Services in accordance with the Privacy Collection Notice and to obtain any information necessary in relation to the Services; consent to Direct Connect contacting me by telephone or by SMS in relation to the marketing or promotion of all of the services listed under the heading "Utility Connections" above even if we/I have not applied for the connection of those services in this application. This consent will continue [for a period of 1 year from the date of our/ my execution of this application/until [28] days after we/I disconnect the last of the services in respect of which this application is made]; acknowledge that this consent will permit Direct Connect to contact us/me even if the telephone numbers listed on this application form are listed on the Do Not Call Register; understand that under the requirements of the Privacy Act 1988, Direct Connect will ensure that all personal information obtained about me/us will be appropriately collected, used, disclosed and transferred and will be stored safely and protected against loss, unauthorised access, use, modification or disclosure and any other misuse; authorise the obtaining of a National Metering Identifier (NMI) for my residential address to obtain supply details; consent to Direct Connect disclosing my/our details to utility providers (including my/our NMI and telephone number); declare and undertake to be solely responsible for all amounts payable in relation to the connections and/or supply of the Services and hereby indemnify Direct Connect and its officers, servants and agents and hold them indemnified against any charges whatsoever in respect of the Services; acknowledge that, to the extent permitted by law, Direct Connect shall not be liable for any loss or damage (including consequential loss and loss of profits) to me/ us or any other person or any property as a result of the provision of the services or any act or omission by the utility provider or for any loss caused by or in connection with any delay in connection, disconnection or provision of, or failure to connect or disconnect or provide, the nominated utilities; acknowledge that whilst Direct Connect is a free service I/we may be required to pay standard connection fees or deposits required by various utility providers; acknowledge that the Services will be provided according to the applicable regulations and that the time frames and terms and conditions of the nominated utility providers bind me/us and that after hours connections may incur additional service fees from utility providers; acknowledge that the real estate agent listed on this application form may receive a benefit from Direct Connect in connection with the provision of the service being provided to me/us by Direct Connect; and acknowledge the entitlement of Direct Connect and its associates, agents and contractors, to receive a fee or remuneration from the utility provider and that such fee or remuneration will not be refunded to me as a rebate in connection with the provision of the utility connection services.

By signing this application form, I warrant that I am authorised to make this application and to provide the consents, acknowledgements, authorisations and other undertakings set out in this application form on behalf of all applicants listed in this application form.

Signature: [ ] Date: [ ]

P: 1300 664 715 F: 1300 664 185 W: www.agents.directconnect.com.au
Level 9 Toowong Tower, 9 Sherwood Rd, Toowong QLD 4066

# YOUR FREE UTILITY CONNECTION SERVICE: HOME OR OFFICE

Phone: 1300 664 715

Fax: 1300 664 185

[www.directconnect.com.au](http://www.directconnect.com.au)



## Melbourne

15 Shierlaw Avenue  
Canterbury, VIC 3126

## Sydney

181 First Avenue  
Five Dock, NSW 2046

## Brisbane

Level 9, Toowong Tower  
9 Sherwood Road  
Toowong, QLD 4066

## Adelaide

Level 4  
97 Pirie Street  
Adelaide SA 5000

## HOW TO USE OUR SERVICE

- STEP 1** Request an application form from your real estate agent, complete your details and choose the services you require. Return the application form and your real estate agent will forward your details to our customer service team. Alternatively apply online or call us directly to request your connections.
- STEP 2** We will contact you within 24 hours to confirm your details (if the application is sent on a weekend or after office hours it will be processed the following working day).
- STEP 3** Once your details are confirmed your utilities will be switched on within the allotted 24-48 hours for your electricity, gas and water, and 3 to 7 working days for your telephone and your internet.

These timings can be shorter or longer depending on your property and its activation history.

We will make contact with you to inform you of the current status of your connections.

## IMPORTANT INFORMATION

- Your receipt and acceptance of these terms and conditions means your real estate agent is no longer part of the connection process.
- This is a free service provided to you by Direct Connect and there is no obligation. Your real estate agent may receive a small commission for this service.
- Your request for connection can be activated by faxing, applying online or calling us on 1300 664 715.
- We will contact you by telephone regarding the confirmation of your details and the confirmation times for the activation of your utilities.
- We will only provide your confidential information to the services you give us permission to, ensuring we maintain your privacy.

## YOU ARE REQUIRED TO:

- If the electricity is not already connected, ensure the main electricity switch is turned off on the day connection is required.
- Make sure there is access to the Main Electricity Switch which is usually found in areas such as your cupboard, garage, laundry, hallway or on an exterior wall of your property.

## CONTACT INFORMATION

- You can call Direct Connect on 1300 664 715 or fax us on 1300 664 185. Our office hours are 8am – 8pm EST Monday to Friday or Saturday 9am – 5pm EST, if you call outside of these hours please leave a voice message or send a fax and we will process your application during office hours.

If you have any further queries or questions regarding your connections, please call us directly on 1300 664 715, not your real estate agent.